

AI Customer Center

WISEAI AI Platform

24hours, every moment the customer finds is with us.



AI, AI Customer Center Co-exists with human



AI Page



AI Call

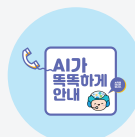


AI Robot



AI Customer Center, Customer Response System

* Services such as AI calls, AI homepages, and AI robots can be built together or separately



AI Call Inbound

We provide hospital information through interactive communication with customers before coming to the hospital.

- Real-time reservation
- Inquiry received
- Location Information



AI Call Outbound

Customer care (CRM) is provided through inquiries and precautions before and after the hospital visit.

- Questionnaire and Precautions Guide
- Outbound call after treatment
- Regular health check-up Guide



AI Home Page (Web Page)

It provides a customer-oriented homepage that customers can easily use, allowing them to incorporate the mobile homepage of the workplace.

- Voice Guide
- Chatting
- Animation & Text



AI Guide Robot LG CLoi

It provides customized information on the AI homepage and where it is introduced on the robot's display.

- Night patrol
- Escort with Self-Driving
- Advertising Operation



What's the difference when we introduce AI customer centers?



Even without a call center staff, **AI answers the phone 24 hours a day and makes a real-time reservation.**



AI handles simple and repetitive inquiries and **delivers tasks that require human intervention.**



Customer care is also in the AI era, **AI calls and guides you**, outbound calls after surgery, and information on the cycle of visiting hospitals.



Along with AI calls, real-time chat, **reservations, and consultations are handled** on the AI homepage.



AI responds in real time without the hassle of staff in conjunction with the hospital's EMR (or CRM) program.

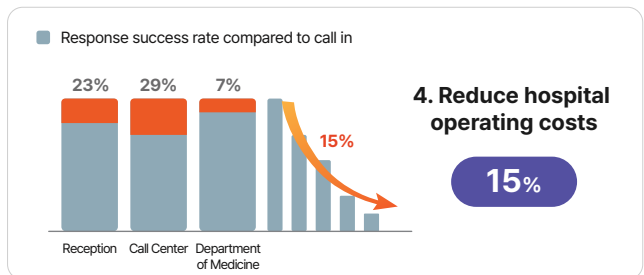
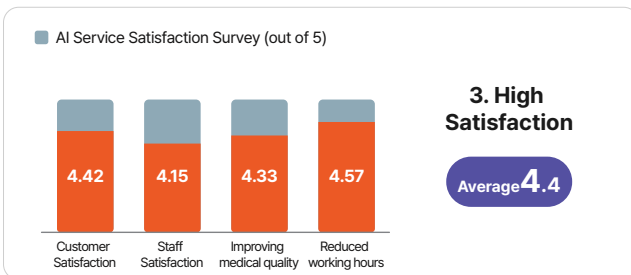
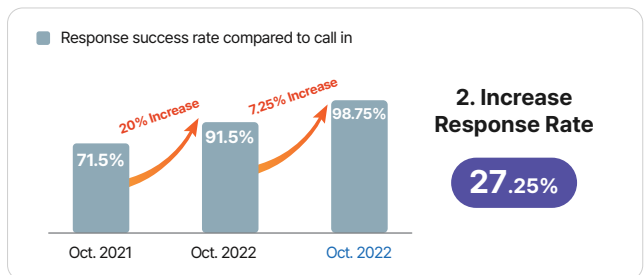
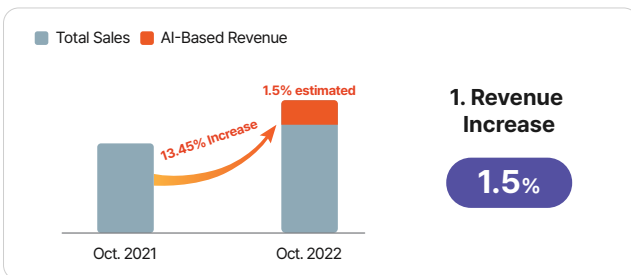


Replace the hospital's homepage with AI homepage. and various contents, and **information at once!**

WHAT ABOUT THE AI CUSTOMER CENTER?

It is an **AI customer support service** that processes customer inquiries and requests 24 hours a day using artificial intelligence technology.

What is the effect of introducing AI customer centers?



Other Utilization Performanc

- 01 Reduced employee resignation rate due to reduced employee work fatigue
- 02 Resolve customer complaints that can't be reached

- 03 24 hours a day for consultation and appointment even during off-duty hours
- 04 Increased efficiency due to the concentration of detailed tasks of counselors

Hospital introducing AI Customer Center

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Advanced

AI Customer Center AiU

B2B In-Outbound AI Partnership Service

We provide AI customer centers through partnership with companies

AiU is working with existing services through partnerships (EMR/CRM/ERP) with companies in various industries. It is an AI platform that can provide users with more effective CRM tasks and marketing.



I made a reservation for a medical check-up
I want to change the date.

Please tell me the time
and date you want.



AI Inbound to Answer the Phone

AI Outbound Calling

AI Chatbot Talking on Mobile

AI Inbound

AI Outbound

AI Chatbot

The **AiU** consists of AI inbound where AI answers the phone, AI outbound where AI calls, and AI chatbots that talk to AI counselors on mobile.

This service in which AI responds to customers' calls on behalf of counselors when all phone lines are busy.

- AI responds when all phone lines are busy
- AI responds when there is no counselor response within 5 seconds
- AI responds to routine and repetitive questions

Change the date of health check-up reservation



Hello, Lee Areum
I am AI from the M health check-up center.
may I help you?

I want to change my reservation date.

Please tell me the date and time when you want.

Please change a reservation for September 20th at 11 o'clock.

Do you have any other questions?

Yes, I changed your reservation to the date and time you want.

No, Thank you.

Set a specific time and contents for the customer Marketing as an automatic text and call service, it can be used to promote promotions.

- Reservation conductor management
- Guidelines for before health check-up
- Information on the cycle of the visit to a hospital

Call for reminders to be screened



Hello, Areum Lee, I am AI from the M health check-up center.
You made a reservation at 11:00 on September 20, 2023,
I will guide you to the precautions necessary for colonoscopy.
Fast until 6 p.m. the day before the test,
and take the medicine every two hours.

Do you have any questions?

Can I drink water?

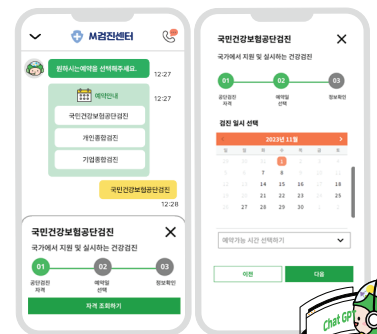
No. There isn't.

Thank you. Have a healthy day.

It is an AI chat solution that enables more detailed and accurate answers through Chat GPT linkage with an artificial intelligence chatbot.

- Quick response, increased response rate
- Maintain service quality and accuracy
- Reduce simple, repetitive tasks

Book an Reservation with an AI chatbot



Based on our AI source technology AI personal assistant, AIoT, and AI medical platform

Providing AI services and exporting overseas,
We will become the Global No.1 AI platform company



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Business, healing, and treatment! AI virtual care, AI phone call assistant, AI partnership services, AIoT platform "Ssam-verse, AiME, AiYOU, AIoT"
We design an AI that understands you and works for you. Wise AI

